

SUMMARY FOR MARKET AREA: SAN JOSE

Total Access Lines in: SAN JOSE Total = 70873

Percentage Availability of ONA Services By Date for SAN JOSE Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100.0%	100.0%	100.0%	100.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	46.6%	46.5%	46.3%	46.1%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	100.0%	100.0%	100.0%	100.0%
BSE	Clg Bllg Num Deliv FG B	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Clg Bllg Num Deliv FG D	Automatic No. ID	46.6%	46.5%	46.3%	46.1%
BSE	Clg DA Deliv via BCLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Chrg	800 Service	100.0%	100.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100.0%	100.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	74.7%	74.7%	74.6%	74.6%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	100.0%	100.0%	100.0%	100.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	100.0%	100.0%	100.0%	100.0%
BSE	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	22.2%	22.1%	21.9%	21.8%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intr SWITCH	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intr SWITCH	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	53.4%	53.5%	53.7%	53.9%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Clg DA Deliv via ICLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	75.5%	75.6%	75.7%	75.7%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	46.6%	46.5%	46.3%	46.1%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	46.6%	46.5%	46.3%	46.1%
CNS		Special Call Acceptance	46.6%	46.5%	46.3%	46.1%
CNS		Anonymous Call Rejection	46.6%	46.5%	46.3%	46.1%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	22.2%	22.1%	21.9%	21.8%
CNS		Cust.Controllable Ringing	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SAN LUIS OBISPO

Total Access Lines in: SAN LUIS OBISPO Total = 1280

Percentage Availability of ONA Services By Date for SAN LUIS OBISPO Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	90.7%	90.7%	90.6%	90.6%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	0.0%	0.0%	0.0%	0.0%
BSE	Clbg Bllg Num Deliv FG B	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Clbg Bllg Num Deliv FG D	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Clbg DA Deliv via BCLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Chrg	800 Service	0.0%	0.0%	0.0%	0.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100.0%	100.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	100.0%	100.0%	100.0%	100.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	0.0%	0.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	0.0%	0.0%	0.0%	0.0%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Clbg DA Deliv via ICLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	100.0%	100.0%	100.0%	100.0%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	0.0%	0.0%	0.0%	0.0%
CNS	3rd No. Bllg Inhibited	Bld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust.Controllable Ringing	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SANTA BARBARA

Total Access Lines in: SANTA BARBARA Total = 220976

Percentage Availability of ONA Services By Date for SANTA BARBARA Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	55.6%	55.6%	55.5%	55.4%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	55.6%	55.6%	55.5%	55.4%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	99.5%	99.5%	99.4%	99.4%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	92.0%	92.0%	92.1%	92.1%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	62.3%	62.3%	62.3%	62.3%
BSA	Dedicated Alert Transport	Alarm Signal Transport	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	63.8%	63.8%	63.7%	63.7%
BSE	Fast Select Accept Pkt	Fast Select	55.6%	55.6%	55.5%	55.4%
BSE	Fast Select Request Pkt	Fast Select	55.6%	55.6%	55.5%	55.4%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	88.0%	88.1%	88.2%	88.4%
BSE	Clbg Bllg Num Deliv FG B	Automatic No. ID	88.0%	88.1%	88.2%	88.4%
BSE	Clbg Bllg Num Deliv FG D	Automatic No. ID	80.0%	80.2%	80.4%	80.6%
BSE	Clbg DA Deliv via BCLID	Clg No.ID Deliv CLASS	88.0%	88.1%	88.3%	88.4%
BSE	CXR Select On Rvse Chrg	800 Service	88.0%	88.1%	88.2%	88.4%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	88.0%	88.1%	88.3%	88.4%
BSE	MWI- Activation Audible	MWI Audible	80.2%	80.4%	80.6%	80.8%
BSE	Multiline Hunt Group	Hunt Group Arrangement	88.0%	88.1%	88.3%	88.4%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	88.0%	88.1%	88.3%	88.4%
BSE	MLHG - UCD With Queuing	Queuing	88.0%	88.1%	88.2%	88.4%
BSE	Three Way Call Transfer	User Transfer	88.0%	88.1%	88.3%	88.4%
BSE	Remote Call Forwarding	Foreign Exchange	88.0%	88.1%	88.3%	88.4%
BSE	Route Diversity	Diversity Routing	88.0%	88.1%	88.2%	88.4%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	88.0%	88.1%	88.3%	88.4%
BSE		Prior Pkt Sw'd Ntw Suppl	0.2%	0.2%	0.2%	0.2%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	74.4%	74.5%	74.6%	74.7%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	55.6%	55.6%	55.5%	55.4%
CNS	Fast Select Accept Pkt	Fast Select	55.6%	55.6%	55.5%	55.4%
CNS	Fast Select Request Pkt	Fast Select	55.6%	55.6%	55.5%	55.4%
CNS	Automatic Callback	Automatic Busy Redial	88.0%	88.1%	88.3%	88.4%
CNS	Automatic Recall	Automatic Call Return	88.0%	88.1%	88.3%	88.4%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	88.0%	88.1%	88.3%	88.4%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	88.0%	88.1%	88.3%	88.4%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	88.0%	88.1%	88.3%	88.4%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	88.0%	88.1%	88.3%	88.4%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	88.0%	88.1%	88.3%	88.4%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	88.0%	88.1%	88.3%	88.4%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	8.0%	7.9%	7.9%	7.8%
CNS	CF - Variable	Variable Cl Fwd'g	88.0%	88.1%	88.3%	88.4%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	88.0%	88.1%	88.3%	88.4%
CNS	Call Waiting - Cancel	Cancel Call Waiting	88.0%	88.1%	88.3%	88.4%
CNS	Clbg DA Deliv via ICLID	Clg No.ID Deliv CLASS	88.0%	88.1%	88.3%	88.4%
CNS	Customer Originated Trace	Call Tracing Service	88.0%	88.1%	88.3%	88.4%
CNS	Distinctive Ringing	VIP Alert	88.0%	88.1%	88.3%	88.4%
CNS	Dist Ring Term Screen	Smart Ring	88.0%	88.1%	88.3%	88.4%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	88.0%	88.1%	88.3%	88.4%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	82.4%	82.5%	82.5%	82.6%

CNS	Selective Call Forward'g	Special Call Forwarding	88.0%	88.1%	88.3%	88.4%
CNS	Selective Call Rejection	Call Block	88.0%	88.1%	88.3%	88.4%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	88.0%	88.1%	88.3%	88.4%
CNS		Busy Number Redial	88.0%	88.1%	88.3%	88.4%
CNS		Saved Number Redial	80.0%	80.2%	80.3%	80.6%
CNS		Last Number Redial	88.0%	88.1%	88.3%	88.4%
CNS	Call Waiting	Call Waiting	88.0%	88.1%	88.3%	88.4%
CNS	Three Way Calling	Three Way Calling	88.0%	88.1%	88.3%	88.4%
CNS	Remote Call Forwarding	Remote Call Forwarding	88.0%	88.1%	88.3%	88.4%
CNS		ClI Frwd'g Fixed-All clls	88.0%	88.1%	88.3%	88.4%
CNS	CFBL/DA	ClI Frwd Bsy No Ans.Fixed	88.0%	88.1%	88.3%	88.4%
CNS		Special Call Waiting	80.2%	80.4%	80.6%	80.8%
CNS		Special Call Acceptance	80.2%	80.4%	80.6%	80.8%
CNS		Anonymous Call Rejection	80.2%	80.4%	80.5%	80.8%
CNS	3rd No. Bllg Inhibited	Bll'd No. Screen'g (BNS)	88.0%	88.1%	88.3%	88.4%
CNS		Call Restriction Service	88.0%	88.1%	88.3%	88.4%
CNS		MWI Abl Rcv Adbl Rng Brst	74.4%	74.5%	74.6%	74.7%
CNS		Cust.Controllable Ringing	87.8%	87.9%	88.1%	88.2%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	Controllink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SANTA ROSA

Total Access Lines in: SANTA ROSA Total = 4595

Percentage Availability of ONA Services By Date for SANTA ROSA Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	55.6%	55.3%	55.2%	55.1%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	36.3%	36.4%	36.5%	36.8%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	36.3%	36.4%	36.5%	36.8%
BSA	Dedicated Alert Transport	Alarm Signal Transport	100.0%	100.0%	100.0%	100.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	36.3%	36.4%	36.5%	36.8%
BSE	Clg Bllg Num Deliv FG B	Automatic No. ID	36.3%	36.4%	36.5%	36.8%
BSE	Clg Bllg Num Deliv FG D	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Clg DA Deliv via BCLID	Clg No.ID Deliv CLASS	63.7%	63.6%	63.5%	63.2%
BSE	CXR Select On Rvse Chrg	800 Service	36.3%	36.4%	36.5%	36.8%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	63.7%	63.6%	63.5%	63.2%
BSE	MWI- Activation Audible	MWI Audible	63.7%	63.6%	63.5%	63.2%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	63.7%	63.6%	63.5%	63.2%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	0.0%	0.0%
BSE	Three Way Call Transfer	User Transfer	63.7%	63.6%	63.5%	63.2%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	36.3%	36.4%	36.5%	36.8%
BSE	3rd No. Bllg Inhibited	Blld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	63.7%	63.6%	63.5%	63.2%
CNS	Automatic Recall	Automatic Call Return	63.7%	63.6%	63.5%	63.2%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	63.7%	63.6%	63.5%	63.2%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Clg DA Deliv via ICLID	Clg No.ID Deliv CLASS	63.7%	63.6%	63.5%	63.2%
CNS	Customer Originated Trace	Call Tracing Service	63.7%	63.6%	63.5%	63.2%
CNS	Distinctive Ringing	VIP Alert	63.7%	63.6%	63.5%	63.2%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	63.7%	63.6%	63.5%	63.2%

CNS	Selective Call Forward'g	Special Call Forwarding	63.7%	63.6%	63.5%	63.2%
CNS	Selective Call Rejection	Call Block	63.7%	63.6%	63.5%	63.2%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	63.7%	63.6%	63.5%	63.2%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	63.7%	63.6%	63.5%	63.2%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	63.7%	63.6%	63.5%	63.2%
CNS		Special Call Acceptance	63.7%	63.6%	63.5%	63.2%
CNS		Anonymous Call Rejection	0.0%	0.0%	0.0%	0.0%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust.Controllable Ringing	63.7%	63.6%	63.5%	63.2%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SARASOTA-BRADENTON

Total Access Lines in: SARASOTA-BRADENTON Total = 372713

Percentage Availability of ONA Services By Date for SARASOTA-BRADENTON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	91.0%	91.0%	91.0%	90.9%
BSA	Type B - X.75 PKT Sw	Pkt Sw Ntwk Svc	91.0%	91.0%	91.0%	90.9%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	99.4%	99.4%	99.4%	99.3%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	96.5%	96.6%	96.6%	96.6%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	74.0%	74.0%	73.9%	73.9%
BSA	Dedicated Alert Transport	Alarm Signal Transport	99.5%	99.5%	99.5%	99.5%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	49.9%	49.9%	49.8%	49.7%
BSE	Fast Select Accept Pkt	Fast Select	91.0%	91.0%	91.0%	90.9%
BSE	Fast Select Request Pkt	Fast Select	91.0%	91.0%	91.0%	90.9%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	91.7%	91.7%	91.7%	91.8%
BSE	ClIg Bllg Num Deliv FG B	Automatic No. ID	91.7%	91.7%	91.7%	91.8%
BSE	ClIg Bllg Num Deliv FG D	Automatic No. ID	86.8%	86.7%	86.8%	86.8%
BSE	ClIg DA Deliv via BCLID	Clg No.ID Deliv CLASS	91.7%	91.7%	91.7%	91.8%
BSE	CXR Select On Rvse Chrg	800 Service	91.7%	91.7%	91.7%	91.8%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	91.7%	91.7%	91.7%	91.8%
BSE	MWI- Activation Audible	MWI Audible	86.8%	86.7%	86.8%	86.8%
BSE	Multiline Hunt Group	Hunt Group Arrangement	91.7%	91.7%	91.7%	91.8%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	91.7%	91.7%	91.7%	91.8%
BSE	MLHG - UCD With Queuing	Queuing	91.7%	91.7%	91.7%	91.8%
BSE	Three Way Call Transfer	User Transfer	91.7%	91.7%	91.7%	91.8%
BSE	Remote Call Forwarding	Foreign Exchange	91.7%	91.7%	91.7%	91.8%
BSE	Route Diversity	Diversity Routing	91.7%	91.7%	91.7%	91.8%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	91.7%	91.7%	91.7%	91.8%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDs)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	86.8%	86.7%	86.8%	86.8%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	91.0%	91.0%	91.0%	90.9%
CNS	Fast Select Accept Pkt	Fast Select	91.0%	91.0%	91.0%	90.9%
CNS	Fast Select Request Pkt	Fast Select	91.0%	91.0%	91.0%	90.9%
CNS	Automatic Callback	Automatic Busy Redial	91.7%	91.7%	91.7%	91.8%
CNS	Automatic Recall	Automatic Call Return	91.7%	91.7%	91.7%	91.8%
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	91.7%	91.7%	91.7%	91.8%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	91.7%	91.7%	91.7%	91.8%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	91.7%	91.7%	91.7%	91.8%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	91.7%	91.7%	91.7%	91.8%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	91.7%	91.7%	91.7%	91.8%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	91.7%	91.7%	91.7%	91.8%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	4.9%	4.9%	5.0%	5.0%
CNS	CF - Variable	Variable Cl Fwd'g	91.7%	91.7%	91.7%	91.8%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	91.7%	91.7%	91.7%	91.8%
CNS	Call Waiting - Cancel	Cancel Call Waiting	91.7%	91.7%	91.7%	91.8%
CNS	ClIg DA Deliv via ICLID	Clg No.ID Deliv CLASS	91.7%	91.7%	91.7%	91.8%
CNS	Customer Originated Trace	Call Tracing Service	91.7%	91.7%	91.7%	91.8%
CNS	Distinctive Ringing	VIP Alert	91.7%	91.7%	91.7%	91.8%
CNS	Dist Ring Term Screen	Smart Ring	91.7%	91.7%	91.7%	91.8%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	91.7%	91.7%	91.7%	91.8%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	91.7%	91.7%	91.7%	91.8%

CNS	Selective Call Forward'g	Special Call Forwarding	91.7%	91.7%	91.7%	91.8%
CNS	Selective Call Rejection	Call Block	91.7%	91.7%	91.7%	91.8%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	91.7%	91.7%	91.7%	91.8%
CNS		Busy Number Redial	91.7%	91.7%	91.7%	91.8%
CNS		Saved Number Redial	86.8%	86.7%	86.8%	86.8%
CNS		Last Number Redial	91.7%	91.7%	91.7%	91.8%
CNS	Call Waiting	Call Waiting	91.7%	91.7%	91.7%	91.8%
CNS	Three Way Calling	Three Way Calling	91.7%	91.7%	91.7%	91.8%
CNS	Remote Call Forwarding	Remote Call Forwarding	91.7%	91.7%	91.7%	91.8%
CNS		ClI Frwd'g Fixed-All clls	91.7%	91.7%	91.7%	91.8%
CNS	CFBL/DA	ClI Frwd Bsy No Ans.Fixed	91.7%	91.7%	91.7%	91.8%
CNS		Special Call Waiting	86.8%	86.7%	86.8%	86.8%
CNS		Special Call Acceptance	86.8%	86.7%	86.8%	86.8%
CNS		Anonymous Call Rejection	86.8%	86.7%	86.8%	86.8%
CNS	3rd No. Bllg Inhibited	Blld No. Screen'g (BNS)	91.7%	91.7%	91.7%	91.8%
CNS		Call Restriction Service	91.7%	91.7%	91.7%	91.8%
CNS		MWI Abl Rcv Adbl Rng Brst	86.8%	86.7%	86.8%	86.8%
CNS		Cust.Controllable Ringing	91.7%	91.7%	91.7%	91.8%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	Controllink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SCRANTON

Total Access Lines in: SCRANTON Total = 1454

Percentage Availability of ONA Services By Date for SCRANTON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100.0%	100.0%	100.0%	100.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	0.0%	0.0%	0.0%	0.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	0.0%	0.0%	0.0%	0.0%
BSE	Clbg Bllg Num Deliv FG B	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Clbg Bllg Num Deliv FG D	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Clbg DA Deliv via BCLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Chrg	800 Service	0.0%	0.0%	0.0%	0.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100.0%	100.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	100.0%	100.0%	100.0%	100.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	0.0%	0.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	0.0%	0.0%	0.0%	0.0%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Clbg DA Deliv via ICLID	Clg No.ID Deliv CLASS	100.0%	100.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	100.0%	100.0%	100.0%	100.0%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		ClI Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	ClI Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	100.0%	100.0%	100.0%	100.0%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust.Controllable Ringing	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	Controllink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SEATTLE

Total Access Lines in: SEATTLE Total = 466148

Percentage Availability of ONA Services By Date for SEATTLE Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	98.8%	98.7%	98.7%	98.7%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	91.3%	91.2%	91.1%	91.1%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	80.4%	80.4%	80.4%	80.3%
BSA	Dedicated Alert Transport	Alarm Signal Transport	96.8%	96.7%	96.8%	96.8%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	37.3%	37.2%	37.1%	37.0%
BSE	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	94.6%	94.4%	94.4%	94.3%
BSE	Clbg Bllg Num Deliv FG B	Automatic No. ID	94.6%	94.4%	94.4%	94.3%
BSE	Clbg Bllg Num Deliv FG D	Automatic No. ID	55.0%	54.9%	54.9%	54.8%
BSE	Clbg DA Deliv via BCLID	Clg No.ID Deliv CLASS	94.6%	94.4%	94.4%	94.3%
BSE	CXR Select On Rvse Chrg	800 Service	94.6%	94.4%	94.4%	94.3%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	94.6%	94.4%	94.4%	94.3%
BSE	MWI- Activation Audible	MWI Audible	62.1%	61.9%	61.7%	61.6%
BSE	Multiline Hunt Group	Hunt Group Arrangement	94.6%	94.4%	94.4%	94.3%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	94.6%	94.4%	94.4%	94.3%
BSE	MLHG - UCD With Queuing	Queuing	94.6%	94.4%	94.4%	94.3%
BSE	Three Way Call Transfer	User Transfer	94.6%	94.4%	94.4%	94.3%
BSE	Remote Call Forwarding	Foreign Exchange	94.6%	94.4%	94.4%	94.3%
BSE	Route Diversity	Diversity Routing	94.6%	94.4%	94.4%	94.3%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	94.6%	94.4%	94.4%	94.3%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	100.0%	100.0%	100.0%	100.0%
BSE		MWI Actvtn Audbl Rng Brst	55.0%	54.9%	54.9%	54.8%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Callback	Automatic Busy Redial	94.6%	94.4%	94.4%	94.3%
CNS	Automatic Recall	Automatic Call Return	94.6%	94.4%	94.4%	94.3%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	94.6%	94.4%	94.4%	94.3%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	94.6%	94.4%	94.4%	94.3%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	94.6%	94.4%	94.4%	94.3%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	94.6%	94.4%	94.4%	94.3%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	94.6%	94.4%	94.4%	94.3%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	94.6%	94.4%	94.4%	94.3%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	39.5%	39.5%	39.4%	39.5%
CNS	CF - Variable	Variable Cl Fwd'g	94.6%	94.4%	94.4%	94.3%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	94.6%	94.4%	94.4%	94.3%
CNS	Call Waiting - Cancel	Cancel Call Waiting	94.6%	94.4%	94.4%	94.3%
CNS	Clbg DA Deliv via ICLID	Clg No.ID Deliv CLASS	94.6%	94.4%	94.4%	94.3%
CNS	Customer Originated Trace	Call Tracing Service	94.6%	94.4%	94.4%	94.3%
CNS	Distinctive Ringing	VIP Alert	94.6%	94.4%	94.4%	94.3%
CNS	Dist Ring Term Screen	Smart Ring	94.6%	94.4%	94.4%	94.3%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	94.6%	94.4%	94.4%	94.3%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	94.6%	94.4%	94.4%	94.3%

CNS	Selective Call Forward'g	Special Call Forwarding	94.6%	94.4%	94.4%	94.3%
CNS	Selective Call Rejection	Call Block	94.6%	94.4%	94.4%	94.3%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	94.6%	94.4%	94.4%	94.3%
CNS		Busy Number Redial	94.6%	94.4%	94.4%	94.3%
CNS		Saved Number Redial	55.0%	54.9%	54.9%	54.8%
CNS		Last Number Redial	94.6%	94.4%	94.4%	94.3%
CNS	Call Waiting	Call Waiting	94.6%	94.4%	94.4%	94.3%
CNS	Three Way Calling	Three Way Calling	94.6%	94.4%	94.4%	94.3%
CNS	Remote Call Forwarding	Remote Call Forwarding	94.6%	94.4%	94.4%	94.3%
CNS		ClI Frwd'g Fixed-All clls	94.6%	94.4%	94.4%	94.3%
CNS	CFBL/DA	ClI Frwd Bsy No Ans.Fixed	94.6%	94.4%	94.4%	94.3%
CNS		Special Call Waiting	55.0%	54.9%	54.9%	54.8%
CNS		Special Call Acceptance	55.0%	54.9%	54.9%	54.8%
CNS		Anonymous Call Rejection	55.0%	54.9%	54.9%	54.8%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	94.6%	94.4%	94.4%	94.3%
CNS		Call Restriction Service	94.6%	94.4%	94.4%	94.3%
CNS		MWI Abl Rcv Adbl Rng Brst	55.0%	54.9%	54.9%	54.8%
CNS		Cust.Controllable Ringing	94.6%	94.4%	94.4%	94.3%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SHEBOYGAN

Total Access Lines in: SHEBOYGAN Total = 15357

Percentage Availability of ONA Services By Date for SHEBOYGAN Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100.0%	100.0%	100.0%	100.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	67.8%	67.5%	67.2%	66.9%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	39.3%	39.2%	39.2%	39.1%
BSA	Dedicated Alert Transport	Alarm Signal Transport	83.3%	83.4%	83.6%	83.7%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	59.1%	58.9%	58.7%	58.5%
BSE	ClIg Bllg Num Deliv FG B	Automatic No. ID	59.1%	58.9%	58.7%	58.5%
BSE	ClIg Bllg Num Deliv FG D	Automatic No. ID	59.1%	58.9%	58.7%	58.5%
BSE	ClIg DA Deliv via BCLID	Clg No.ID Delivv CLASS	59.1%	58.9%	58.7%	58.5%
BSE	CXR Select On Rvse Chrg	800 Service	59.1%	58.9%	58.7%	58.5%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	59.1%	58.9%	58.7%	58.5%
BSE	MWI- Activation Audible	MWI Audible	59.1%	58.9%	58.7%	58.5%
BSE	Multiline Hunt Group	Hunt Group Arrangement	59.1%	58.9%	58.7%	58.5%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	59.1%	58.9%	58.7%	58.5%
BSE	MLHG - UCD With Queuing	Queuing	59.1%	58.9%	58.7%	58.5%
BSE	Three Way Call Transfer	User Transfer	59.1%	58.9%	58.7%	58.5%
BSE	Remote Call Forwarding	Foreign Exchange	59.1%	58.9%	58.7%	58.5%
BSE	Route Diversity	Diversity Routing	59.1%	58.9%	58.7%	58.5%
BSE	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	59.1%	58.9%	58.7%	58.5%
BSE		Prior Pkt SW'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	43.7%	43.6%	43.5%	43.4%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	59.1%	58.9%	58.7%	58.5%
CNS	Automatic Recall	Automatic Call Return	59.1%	58.9%	58.7%	58.5%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	59.1%	58.9%	58.7%	58.5%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	59.1%	58.9%	58.7%	58.5%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	59.1%	58.9%	58.7%	58.5%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	59.1%	58.9%	58.7%	58.5%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	59.1%	58.9%	58.7%	58.5%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	59.1%	58.9%	58.7%	58.5%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	59.1%	58.9%	58.7%	58.5%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	59.1%	58.9%	58.7%	58.5%
CNS	Call Waiting - Cancel	Cancel Call Waiting	59.1%	58.9%	58.7%	58.5%
CNS	ClIg DA Deliv via ICLID	Clg No.ID Delivv CLASS	59.1%	58.9%	58.7%	58.5%
CNS	Customer Originated Trace	Call Tracing Service	59.1%	58.9%	58.7%	58.5%
CNS	Distinctive Ringing	VIP Alert	59.1%	58.9%	58.7%	58.5%
CNS	Dist Ring Term Screen	Smart Ring	59.1%	58.9%	58.7%	58.5%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	59.1%	58.9%	58.7%	58.5%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	43.7%	43.6%	43.5%	43.4%

CNS	Selective Call Forward'g	Special Call Forwarding	59.1%	58.9%	58.7%	58.5%
CNS	Selective Call Rejection	Call Block	59.1%	58.9%	58.7%	58.5%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	59.1%	58.9%	58.7%	58.5%
CNS		Busy Number Redial	59.1%	58.9%	58.7%	58.5%
CNS		Saved Number Redial	59.1%	58.9%	58.7%	58.5%
CNS		Last Number Redial	59.1%	58.9%	58.7%	58.5%
CNS	Call Waiting	Call Waiting	59.1%	58.9%	58.7%	58.5%
CNS	Three Way Calling	Three Way Calling	59.1%	58.9%	58.7%	58.5%
CNS	Remote Call Forwarding	Remote Call Forwarding	59.1%	58.9%	58.7%	58.5%
CNS		Cll Frwd'g Fixed-All clls	59.1%	58.9%	58.7%	58.5%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	59.1%	58.9%	58.7%	58.5%
CNS		Special Call Waiting	59.1%	58.9%	58.7%	58.5%
CNS		Special Call Acceptance	59.1%	58.9%	58.7%	58.5%
CNS		Anonymous Call Rejection	59.1%	58.9%	58.7%	58.5%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	59.1%	58.9%	58.7%	58.5%
CNS		Call Restriction Service	59.1%	58.9%	58.7%	58.5%
CNS		MWI Abl Rcv Adbl Rng Brst	43.7%	43.6%	43.5%	43.4%
CNS		Cust.Controllable Ringing	59.1%	58.9%	58.7%	58.5%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt SW Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt SW Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SHERMAN-DENISON

Total Access Lines in: SHERMAN-DENISON Total = 35230

Percentage Availability of ONA Services By Date for SHERMAN-DENISON Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type B - X.75 PKT Sw	Pkt Sw Ntwk Svc	100.0%	100.0%	100.0%	100.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	87.5%	87.6%	87.6%	87.7%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	81.1%	81.1%	81.1%	81.2%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	69.0%	69.2%	69.4%	69.6%
BSA	Dedicated Alert Transport	Alarm Signal Transport	95.5%	95.5%	95.5%	95.6%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	93.5%	93.5%	93.6%	93.6%
BSE	ClIg Bllg Num Deliv FG B	Automatic No. ID	93.5%	93.5%	93.6%	93.6%
BSE	ClIg Bllg Num Deliv FG D	Automatic No. ID	85.8%	85.8%	85.8%	85.8%
BSE	ClIg DA Deliv via BCLID	Clg No.ID Delivv CLASS	93.5%	93.5%	93.6%	93.6%
BSE	CXR Select On Rvse Chrg	800 Service	93.5%	93.5%	93.6%	93.6%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	93.5%	93.5%	93.6%	93.6%
BSE	MWI- Activation Audible	MWI Audible	93.5%	93.5%	93.6%	93.6%
BSE	Multiline Hunt Group	Hunt Group Arrangement	93.5%	93.5%	93.6%	93.6%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	93.5%	93.5%	93.6%	93.6%
BSE	MLHG - UCD With Queuing	Queuing	93.5%	93.5%	93.6%	93.6%
BSE	Three Way Call Transfer	User Transfer	93.5%	93.5%	93.6%	93.6%
BSE	Remote Call Forwarding	Foreign Exchange	93.5%	93.5%	93.6%	93.6%
BSE	Route Diversity	Diversity Routing	93.5%	93.5%	93.6%	93.6%
BSE	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	93.5%	93.5%	93.6%	93.6%
BSE		Prior Pkt Sw'd Ntw Suppl	7.7%	7.7%	7.8%	7.8%
BSE		MegaConnect Svc (SMDS)	100.0%	100.0%	100.0%	100.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Accept Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Fast Select Request Pkt	Fast Select	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Callback	Automatic Busy Redial	93.5%	93.5%	93.6%	93.6%
CNS	Automatic Recall	Automatic Call Return	93.5%	93.5%	93.6%	93.6%
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	93.5%	93.5%	93.6%	93.6%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	93.5%	93.5%	93.6%	93.6%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	93.5%	93.5%	93.6%	93.6%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	93.5%	93.5%	93.6%	93.6%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	93.5%	93.5%	93.6%	93.6%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	93.5%	93.5%	93.6%	93.6%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	7.7%	7.7%	7.8%	7.8%
CNS	CF - Variable	Variable Cl Fwd'g	93.5%	93.5%	93.6%	93.6%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	93.5%	93.5%	93.6%	93.6%
CNS	Call Waiting - Cancel	Cancel Call Waiting	93.5%	93.5%	93.6%	93.6%
CNS	ClIg DA Deliv via ICLID	Clg No.ID Delivv CLASS	93.5%	93.5%	93.6%	93.6%
CNS	Customer Originated Trace	Call Tracing Service	93.5%	93.5%	93.6%	93.6%
CNS	Distinctive Ringing	VIP Alert	93.5%	93.5%	93.6%	93.6%
CNS	Dist Ring Term Screen	Smart Ring	93.5%	93.5%	93.6%	93.6%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	93.5%	93.5%	93.6%	93.6%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	7.7%	7.7%	7.8%	7.8%

CNS	Selective Call Forward'g	Special Call Forwarding	93.5%	93.5%	93.6%	93.6%
CNS	Selective Call Rejection	Call Block	93.5%	93.5%	93.6%	93.6%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	93.5%	93.5%	93.6%	93.6%
CNS		Busy Number Redial	93.5%	93.5%	93.6%	93.6%
CNS		Saved Number Redial	85.8%	85.8%	85.8%	85.8%
CNS		Last Number Redial	93.5%	93.5%	93.6%	93.6%
CNS	Call Waiting	Call Waiting	93.5%	93.5%	93.6%	93.6%
CNS	Three Way Calling	Three Way Calling	93.5%	93.5%	93.6%	93.6%
CNS	Remote Call Forwarding	Remote Call Forwarding	93.5%	93.5%	93.6%	93.6%
CNS		Cll Frwd'g Fixed-All clls	93.5%	93.5%	93.6%	93.6%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	93.5%	93.5%	93.6%	93.6%
CNS		Special Call Waiting	93.5%	93.5%	93.6%	93.6%
CNS		Special Call Acceptance	93.5%	93.5%	93.6%	93.6%
CNS		Anonymous Call Rejection	93.5%	93.5%	93.6%	93.6%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	93.5%	93.5%	93.6%	93.6%
CNS		Call Restriction Service	93.5%	93.5%	93.6%	93.6%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust.Controllable Ringing	85.8%	85.8%	85.8%	85.8%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SOUTH BEND

Total Access Lines in: SOUTH BEND Total = 1043

Percentage Availability of ONA Services By Date for SOUTH BEND Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	0.0%	0.0%	0.0%	0.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	0.0%	0.0%	0.0%	0.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	100.0%	100.0%	100.0%	100.0%
BSE	Clbg Bllg Num Deliv FG B	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Clbg Bllg Num Deliv FG D	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Clbg DA Deliv via BCLID	Clg No.ID Delivv CLASS	100.0%	100.0%	100.0%	100.0%
BSE	CXR Select On Rvse Chrg	800 Service	100.0%	100.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100.0%	100.0%	100.0%	100.0%
BSE	MWI- Activation Audible	MWI Audible	100.0%	100.0%	100.0%	100.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100.0%	100.0%	100.0%	100.0%
BSE	MLHG - UCD With Queuing	Queuing	100.0%	100.0%	100.0%	100.0%
BSE	Three Way Call Transfer	User Transfer	100.0%	100.0%	100.0%	100.0%
BSE	Remote Call Forwarding	Foreign Exchange	100.0%	100.0%	100.0%	100.0%
BSE	Route Diversity	Diversity Routing	100.0%	100.0%	100.0%	100.0%
BSE	3rd No. Bllg Inhibited	Bllg No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	100.0%	100.0%	100.0%	100.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	100.0%	100.0%	100.0%	100.0%
CNS	Automatic Recall	Automatic Call Return	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	100.0%	100.0%	100.0%	100.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Clbg DA Deliv via ICLID	Clg No.ID Delivv CLASS	100.0%	100.0%	100.0%	100.0%
CNS	Customer Originated Trace	Call Tracing Service	100.0%	100.0%	100.0%	100.0%
CNS	Distinctive Ringing	VIP Alert	100.0%	100.0%	100.0%	100.0%
CNS	Dist Ring Term Screen	Smart Ring	100.0%	100.0%	100.0%	100.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	100.0%	100.0%	100.0%	100.0%

CNS	Selective Call Forward'g	Special Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS	Selective Call Rejection	Call Block	100.0%	100.0%	100.0%	100.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Saved Number Redial	100.0%	100.0%	100.0%	100.0%
CNS		Last Number Redial	100.0%	100.0%	100.0%	100.0%
CNS	Call Waiting	Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	100.0%	100.0%	100.0%	100.0%
CNS		Cll Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Waiting	100.0%	100.0%	100.0%	100.0%
CNS		Special Call Acceptance	100.0%	100.0%	100.0%	100.0%
CNS		Anonymous Call Rejection	100.0%	100.0%	100.0%	100.0%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	100.0%	100.0%	100.0%	100.0%
CNS		Cust.Controllable Ringing	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SPOKANE

Total Access Lines in: SPOKANE Total = 1207

Percentage Availability of ONA Services By Date for SPOKANE Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	11.8%	11.6%	11.5%	11.3%
BSA	Type B - X.75 PKT Sw	Pkt Sw Ntwk Svc	11.8%	11.6%	11.5%	11.3%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	0.0%	0.0%	0.0%	0.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	0.0%	0.0%	0.0%	0.0%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	11.8%	11.6%	11.5%	11.3%
BSE	Fast Select Request Pkt	Fast Select	11.8%	11.6%	11.5%	11.3%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	100.0%	100.0%	100.0%	100.0%
BSE	Clbg Bllg Num Deliv FG B	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Clbg Bllg Num Deliv FG D	Automatic No. ID	100.0%	100.0%	100.0%	100.0%
BSE	Clbg DA Deliv via BCLID	Clg No.ID Deliv CLASS	0.0%	0.0%	0.0%	0.0%
BSE	CXR Select On Rvse Chrg	800 Service	100.0%	100.0%	100.0%	100.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	0.0%	0.0%	0.0%	0.0%
BSE	MWI- Activation Audible	MWI Audible	0.0%	0.0%	0.0%	0.0%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100.0%	100.0%	100.0%	100.0%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	0.0%	0.0%	0.0%	0.0%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	0.0%	0.0%
BSE	Three Way Call Transfer	User Transfer	0.0%	0.0%	0.0%	0.0%
BSE	Remote Call Forwarding	Foreign Exchange	0.0%	0.0%	0.0%	0.0%
BSE	Route Diversity	Diversity Routing	100.0%	100.0%	100.0%	100.0%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	11.8%	11.6%	11.5%	11.3%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	11.8%	11.6%	11.5%	11.3%
CNS	Fast Select Accept Pkt	Fast Select	11.8%	11.6%	11.5%	11.3%
CNS	Fast Select Request Pkt	Fast Select	11.8%	11.6%	11.5%	11.3%
CNS	Automatic Callback	Automatic Busy Redial	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Recall	Automatic Call Return	0.0%	0.0%	0.0%	0.0%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	0.0%	0.0%	0.0%	0.0%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	0.0%	0.0%	0.0%	0.0%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	0.0%	0.0%	0.0%	0.0%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	0.0%	0.0%	0.0%	0.0%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	0.0%	0.0%	0.0%	0.0%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	0.0%	0.0%	0.0%	0.0%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	100.0%	100.0%	100.0%	100.0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	0.0%	0.0%	0.0%	0.0%
CNS	Call Waiting - Cancel	Cancel Call Waiting	0.0%	0.0%	0.0%	0.0%
CNS	Clbg DA Deliv via ICLID	Clg No.ID Deliv CLASS	0.0%	0.0%	0.0%	0.0%
CNS	Customer Originated Trace	Call Tracing Service	0.0%	0.0%	0.0%	0.0%
CNS	Distinctive Ringing	VIP Alert	0.0%	0.0%	0.0%	0.0%
CNS	Dist Ring Term Screen	Smart Ring	0.0%	0.0%	0.0%	0.0%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100.0%	100.0%	100.0%	100.0%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	0.0%	0.0%	0.0%	0.0%

CNS	Selective Call Forward'g	Special Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS	Selective Call Rejection	Call Block	0.0%	0.0%	0.0%	0.0%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100.0%	100.0%	100.0%	100.0%
CNS		Busy Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Saved Number Redial	0.0%	0.0%	0.0%	0.0%
CNS		Last Number Redial	0.0%	0.0%	0.0%	0.0%
CNS	Call Waiting	Call Waiting	0.0%	0.0%	0.0%	0.0%
CNS	Three Way Calling	Three Way Calling	100.0%	100.0%	100.0%	100.0%
CNS	Remote Call Forwarding	Remote Call Forwarding	0.0%	0.0%	0.0%	0.0%
CNS		ClI Frwd'g Fixed-All clls	100.0%	100.0%	100.0%	100.0%
CNS	CFBL/DA	ClI Frwd Bsy No Ans.Fixed	0.0%	0.0%	0.0%	0.0%
CNS		Special Call Waiting	0.0%	0.0%	0.0%	0.0%
CNS		Special Call Acceptance	0.0%	0.0%	0.0%	0.0%
CNS		Anonymous Call Rejection	0.0%	0.0%	0.0%	0.0%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	100.0%	100.0%	100.0%	100.0%
CNS		Call Restriction Service	100.0%	100.0%	100.0%	100.0%
CNS		MWI Abl Rcv Adbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS		Cust.Controllable Ringing	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt SW Line	Voice Grade Line Ckt SW'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt SW Trunk	Voice Grade Trunk Ckt SW'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection SW	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	Controllink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: SPRINGFIELD

Total Access Lines in: SPRINGFIELD Total = 32696

Percentage Availability of ONA Services By Date for SPRINGFIELD Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	59.7%	60.4%	61.1%	61.6%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	33.3%	32.9%	32.7%	32.6%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	16.0%	15.8%	15.7%	15.5%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	36.1%	35.6%	35.3%	35.1%
BSE	Cllg Bllg Num Deliv FG B	Automatic No. ID	36.1%	35.6%	35.3%	35.1%
BSE	Cllg Bllg Num Deliv FG D	Automatic No. ID	66.2%	66.8%	67.2%	67.7%
BSE	Cllg DA Deliv via BCLID	Clg No.ID Delivv CLASS	39.8%	40.6%	41.2%	41.7%
BSE	CXR Select On Rvse Chrg	800 Service	36.1%	35.6%	35.3%	35.1%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	39.8%	40.6%	41.2%	41.7%
BSE	MWI- Activation Audible	MWI Audible	39.8%	40.6%	41.2%	41.7%
BSE	Multiline Hunt Group	Hunt Group Arrangement	66.2%	66.8%	67.2%	67.7%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	66.2%	66.8%	67.2%	67.7%
BSE	MLHG - UCD With Queuing	Queuing	36.1%	35.6%	35.3%	35.1%
BSE	Three Way Call Transfer	User Transfer	66.2%	66.8%	67.2%	67.7%
BSE	Remote Call Forwarding	Foreign Exchange	66.2%	66.8%	67.2%	67.7%
BSE	Route Diversity	Diversity Routing	36.1%	35.6%	35.3%	35.1%
BSE	3rd No. Bllg Inhibited	Blld No. Screen'g (BNS)	66.2%	66.8%	67.2%	67.7%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	9.7%	9.5%	9.3%	9.2%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	66.2%	66.8%	67.2%	67.7%
CNS	Automatic Recall	Automatic Call Return	66.2%	66.8%	67.2%	67.7%
CNS	CFBL Intraswitch	Call Fwd Bsy Li - Fixed	66.2%	66.8%	67.2%	67.7%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	66.2%	66.8%	67.2%	67.7%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	66.2%	66.8%	67.2%	67.7%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	66.2%	66.8%	67.2%	67.7%
CNS	CFDA Intraswitch	Cl Fwd-No Ans-Fixed	66.2%	66.8%	67.2%	67.7%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	66.2%	66.8%	67.2%	67.7%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	66.2%	66.8%	67.2%	67.7%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	39.8%	40.6%	41.2%	41.7%
CNS	Call Waiting - Cancel	Cancel Call Waiting	66.2%	66.8%	67.2%	67.7%
CNS	Cllg DA Deliv via ICLID	Clg No.ID Delivv CLASS	39.8%	40.6%	41.2%	41.7%
CNS	Customer Originated Trace	Call Tracing Service	39.8%	40.6%	41.2%	41.7%
CNS	Distinctive Ringing	VIP Alert	66.2%	66.8%	67.2%	67.7%
CNS	Dist Ring Term Screen	Smart Ring	66.2%	66.8%	67.2%	67.7%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	66.2%	66.8%	67.2%	67.7%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	39.8%	40.6%	41.2%	41.7%

CNS	Selective Call Forward'g	Special Call Forwarding	66.2%	66.8%	67.2%	67.7%
CNS	Selective Call Rejection	Call Block	66.2%	66.8%	67.2%	67.7%
CNS	Speed Calling	Speed Cllg - 8 & 30 Nos.	66.2%	66.8%	67.2%	67.7%
CNS		Busy Number Redial	66.2%	66.8%	67.2%	67.7%
CNS		Saved Number Redial	9.7%	9.5%	9.3%	9.2%
CNS		Last Number Redial	66.2%	66.8%	67.2%	67.7%
CNS	Call Waiting	Call Waiting	66.2%	66.8%	67.2%	67.7%
CNS	Three Way Calling	Three Way Calling	66.2%	66.8%	67.2%	67.7%
CNS	Remote Call Forwarding	Remote Call Forwarding	66.2%	66.8%	67.2%	67.7%
CNS		Cll Frwd'g Fixed-All clls	66.2%	66.8%	67.2%	67.7%
CNS	CFBL/DA	Cll Frwd Bsy No Ans.Fixed	66.2%	66.8%	67.2%	67.7%
CNS		Special Call Waiting	66.2%	66.8%	67.2%	67.7%
CNS		Special Call Acceptance	66.2%	66.8%	67.2%	67.7%
CNS		Anonymous Call Rejection	66.2%	66.8%	67.2%	67.7%
CNS	3rd No. Bllg Inhibited	Bllld No. Screen'g (BNS)	66.2%	66.8%	67.2%	67.7%
CNS		Call Restriction Service	66.2%	66.8%	67.2%	67.7%
CNS		MWI Abl Rcv Adbl Rng Brst	9.7%	9.5%	9.3%	9.2%
CNS		Cust.Controllable Ringing	66.2%	66.8%	67.2%	67.7%
BSA	Dedicated Voice Grade	Voiceband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Program Audio	Program Audio	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Video	Videoband	100.0%	100.0%	100.0%	100.0%
BSA	Dedicated Network Access	Data Link	100.0%	100.0%	100.0%	100.0%
BSA	TypA - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSA	TypB - Ckt Sw Trunk	Voice Grade Trunk Ckt Sw'd	100.0%	100.0%	100.0%	100.0%
BSE	Bridging	Bridging	100.0%	100.0%	100.0%	100.0%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100.0%	100.0%	100.0%	100.0%
BSE	Conditioning	Conditioning	100.0%	100.0%	100.0%	100.0%
BSE	Data Over Voice (DOV)	DOVConnect	100.0%	100.0%	100.0%	100.0%
BSE	Secondary Ch Capability	DDS Secondary Channel	100.0%	100.0%	100.0%	100.0%
BSE	Alternate Routing	Alternate Routing	100.0%	100.0%	100.0%	100.0%
BSE	Multiplexing - Digital	Multiplexing Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Inband Signaling	Signaling Arrangements	100.0%	100.0%	100.0%	100.0%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100.0%	100.0%	100.0%	100.0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100.0%	100.0%	100.0%	100.0%
CNS	Derived Ch (Monitoring)	ScanAlert	100.0%	100.0%	100.0%	100.0%
CNS		GTE Dial DataLink	100.0%	100.0%	100.0%	100.0%

SUMMARY FOR MARKET AREA: ST. CLOUD

Total Access Lines in: ST. CLOUD Total = 952

Percentage Availability of ONA Services By Date for ST. CLOUD Total

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/94	12/31/95	12/31/96	12/31/97
			0.0%	0.0%	0.0%	0.0%
BSA	Type A - X.25 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type B - X.75 Pkt Sw	Pkt Sw Ntwk Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	0.0%	0.0%	0.0%	0.0%
BSA	Type G - Ded 1.544Mbps	Hi Cap DS1 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Type H - Ded > 1.544Mbps	Hi Cap DS3 Svc	0.0%	0.0%	0.0%	0.0%
BSA	Dedicated Alert Transport	Alarm Signal Transport	82.1%	82.2%	82.6%	82.9%
BSA	Type K - Ded 64kbps	Digital Data Svc DDS	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
BSE	Cld DN Deliv via DID	Direct Inward Dialing	0.0%	0.0%	0.0%	0.0%
BSE	Clbg Bllg Num Deliv FG B	Automatic No. ID	0.0%	0.0%	0.0%	0.0%
BSE	Clbg Bllg Num Deliv FG D	Automatic No. ID	82.1%	82.2%	82.6%	82.9%
BSE	Clbg DA Deliv via BCLID	Clg No.ID Deliv CLASS	82.1%	82.2%	82.6%	82.9%
BSE	CXR Select On Rvse Chrg	800 Service	0.0%	0.0%	0.0%	0.0%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	82.1%	82.2%	82.6%	82.9%
BSE	MWI- Activation Audible	MWI Audible	82.1%	82.2%	82.6%	82.9%
BSE	Multiline Hunt Group	Hunt Group Arrangement	82.1%	82.2%	82.6%	82.9%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	82.1%	82.2%	82.6%	82.9%
BSE	MLHG - UCD With Queuing	Queuing	0.0%	0.0%	0.0%	0.0%
BSE	Three Way Call Transfer	User Transfer	82.1%	82.2%	82.6%	82.9%
BSE	Remote Call Forwarding	Foreign Exchange	82.1%	82.2%	82.6%	82.9%
BSE	Route Diversity	Diversity Routing	0.0%	0.0%	0.0%	0.0%
BSE	3rd No. Bllg Inhibited	Bldd No. Screen'g (BNS)	82.1%	82.2%	82.6%	82.9%
BSE		Prior Pkt Sw'd Ntw Suppl	0.0%	0.0%	0.0%	0.0%
BSE		MegaConnect Svc (SMDS)	0.0%	0.0%	0.0%	0.0%
BSE		MWI Actvtn Audbl Rng Brst	0.0%	0.0%	0.0%	0.0%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Pkt	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Accept Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Fast Select Request Pkt	Fast Select	0.0%	0.0%	0.0%	0.0%
CNS	Automatic Callback	Automatic Busy Redial	82.1%	82.2%	82.6%	82.9%
CNS	Automatic Recall	Automatic Call Return	82.1%	82.2%	82.6%	82.9%
CNS	CFBL Intrswitch	Call Fwd Bsy Li - Fixed	82.1%	82.2%	82.6%	82.9%
CNS	CFBL Interswitch	Call Fwd Bsy Li - Fixed	82.1%	82.2%	82.6%	82.9%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	82.1%	82.2%	82.6%	82.9%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	82.1%	82.2%	82.6%	82.9%
CNS	CFDA Intrswitch	Cl Fwd-No Ans-Fixed	82.1%	82.2%	82.6%	82.9%
CNS	CFDA Interswitch	Cl Fwd-No Ans-Fixed	82.1%	82.2%	82.6%	82.9%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0.0%	0.0%	0.0%	0.0%
CNS	CF - Variable	Variable Cl Fwd'g	82.1%	82.2%	82.6%	82.9%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	82.1%	82.2%	82.6%	82.9%
CNS	Call Waiting - Cancel	Cancel Call Waiting	82.1%	82.2%	82.6%	82.9%
CNS	Clbg DA Deliv via ICLID	Clg No.ID Deliv CLASS	82.1%	82.2%	82.6%	82.9%
CNS	Customer Originated Trace	Call Tracing Service	82.1%	82.2%	82.6%	82.9%
CNS	Distinctive Ringing	VIP Alert	82.1%	82.2%	82.6%	82.9%
CNS	Dist Ring Term Screen	Smart Ring	82.1%	82.2%	82.6%	82.9%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	82.1%	82.2%	82.6%	82.9%
CNS	MWI-ATR Audible Msg Wtg	Recieve Audible MWI	82.1%	82.2%	82.6%	82.9%